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**T** Examiner Mussie Tesfamariam

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**FROM** Matthew B. Talpis VOICE NO. 214.953.6984

DATE February 11, 2003

**RETURN TO** Esmarie Garland PERSONAL FAX NO. 214.661.4984

PAGES (including cover) 35

**MESSAGE**

Attorney's Docket 014208.1302  
USSN 09/244,550 filed February 3, 1999

Dear Examiner Tesfamariam:

Per our telephone conference, and with regard to the above-identified patent application, attached is a copy of the Response to Final Office Action mailed to the Patent Office on November 11, 2002, together with a copy of the Certificate of Mailing and post card as stamped by the Patent Office upon receipt. You have indicated that you did not receive this Response.

Let me know if you need anything else.

Very truly yours,

Matthew B. Talpis  
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<input checked="" type="checkbox"/> Amendment/Response	<u>32</u>	<input type="checkbox"/> Other _____	_____

Name of Inventor(s): <u>HARRIET E. BRICHTA, et al.</u>		Receipt Date & Serial No: 
Title of Invention: <u>SYSTEM OF MANAGING A...</u>		
Client or Applicant: <u>EOS</u>	BB File No.: <u>014208.1302</u>	
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014208.1302 (64-99-001)

PATENT APPLICATION  
09/244,550

1

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of: Harriet E. Brichta, et al.  
Serial No.: 09/244,550  
Filing Date: February 3, 1999  
Group Art Unit: 2162  
Examiner: M. Tesfamariam  
Title: SYSTEM AND METHOD OF MANAGING A PROGRAM  
OFFICE

Assistant Commissioner  
for Patents  
Washington, DC 20231

Dear Sir:

**CERTIFICATE OF MAILING BY EXPRESS MAIL**

I hereby certify that the attached Response to Office Action (32 pages), a Baker Botts L.L.P. return receipt postcard, and this Certificate of Mailing (1 page) are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. 1.10 on this 11<sup>th</sup> day of November, 2002 addressed to the Assistant Commissioner of Patents, Washington, D.C. 20231.

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